

Outcome 15

Provider Name: Knightsbridge Doctors

Provider ID: 1-101727446

HSCA 2008 Regulation 12, schedule 3, Version 2

KNIGHTSBRIDGE DOCTORS -STATEMENT OF PURPOSE

Quality and Management -

Knightsbridge Doctors is a long-established private general medical practice providing personalised medical services to individuals, companies and international organisations.

The purpose of this establishment is to offer safe and effective, evidence based practice for the treatment and long term management of those conditions which may affect the patient / client.

The Aims and Objectives of our Practice are as follows:

- To make person-centred care our first concern.
- To provide the highest quality medical care tailored to individual needs.
- To provide staff who are dedicated to exceed patient expectations in a friendly, professional and courteous manner.
- To practice within professional, ethical and legal frameworks at all times.
- To maintain the privacy, dignity and confidentiality of patients at all times.
- To respect the individuals' religious and cultural needs with a close regard to equality and the diversity of our whole population clientele.

SERVICES AND FACILITIES OFFERED BY KNIGHTSBRIDGE DOCTORS

Private General Practice

We have well-qualified doctors who provide high quality general practice services, allowing ample consultation time to deal with health problems and concerns.

The practice is open on Mondays to Fridays from 9am to 5pm.

Appointments can usually be offered within 24 hours.

We offer the choice of male and female doctors for consultation as we are concerned with maintaining the dignity of patients at all times. All consultations take place in a secure and safe environment, a chaperone is offered, patient gowns are utilised and confidentiality is maintained at all times.

Out of Hours Service:

We offer a 24 hour 365 day on-call service, covered by the doctors of the practice, which facilitates continuity of care and prompt attention to medical needs.

Onward Referral and Aftercare:

With our extensive referral network built up over many years, we are well placed to refer patients to the most appropriate consultants, hospitals, and therapeutic services to address medical needs. We only refer on to practitioners and professionals who we know to be accountable to a statutory regulatory body. Whilst being cared for/investigated elsewhere, the patients registered GP at Knightsbridge Doctors retains overall responsibility for patient management.

Outcome 15

Health Screening:

We offer full check-ups to identify health problems at an early stage and to help prevent and monitor disease.

Our health checks are tailored to individual needs, dependant on personal circumstances and risk factors. This includes comprehensive blood tests, electrocardiogram, chest X-ray, and other additional tests, such as 24 hour blood pressure monitoring, if indicated.

All new patients have a health screen to identify any specific problems, and to establish medical history. All patients will be given written reports to interpret results and advise on further treatment / management.

Occupational Medicine:

We can offer a full range of medical services for corporate clients, including:

- Pre-employment Health Assessment
- Sickness Absence Management
- Ill-health Retirement Advice
- Return to Work Medical Examinations
- Workplace Assessment
- Influenza Vaccination
- Travel Vaccination and Advice

The practice currently acts as medical advisers to a number of large and small national and international companies, and has extensive experience in all areas of occupational health.

Dr Michael Clarke is a Fellow of the Faculty of Occupational Medicine.

X-Ray Services:

Under the clinical supervision of Dr Michael Rubens, Consultant Radiologist at the Royal Brompton Hospital, and his associates, our X-ray Department provides general radiographic services to patients within the practice, as well as referrals from nearby Practices. Professor Peter Marsden of UCLH is the appointed Radiation Protection Advisor.

Immigration Medicals:

The doctors in the practice are accredited to perform 3rd party medicals for immigration purposes for those clients applying for visas to visit Australia, Canada and New Zealand.

Travel Clinic Services:

Our practice provides an up-to-date travel advice and vaccination service for travellers. We are a designated Yellow Fever centre.

Nursing Services:

We have nurses who can provide nursing services such as wound care, vaccinations, blood pressure checks, blood sampling, cervical screening, health promotion, co-ordinating repeat prescriptions, as well as offering a telephone advice service.

Outcome 15

Practice Team Structure:

The practice staff work very much as a team committed to serving patients with excellence. Our practice team consists of:

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| Dr Nicholas G R Page MBBS, FRCP | GP Partner |
| Dr Eoin Waters MB, AFRSI, MRCGP, DPD | GP Partner |
| Dr Michael J Clarke MA, FRCP, FFOM | GP Consultant |
| Dr Cliona O'Connell MB BCh BAO DRCOG | GP |
| Dr Anu Bathula MBBS MRCGP | GP |
| Dr Anin Cronje MBChB(Wits) | Assistant Doctor |
| Mrs Claire Roche BSc(Hons), BA(Hons), RGN | Practice Manager and Nurse |
| Miss Corinne Hicks | Secretary |
| Ms Niamh Hurley | Secretary |
| Mrs Pamela Newell DCR(R) | Radiographer |
| Mrs Fiona Swann BSc(Hons) | Lead Administrator |
| Miss Éadaoin Cott | Immigration Administrator |
| Miss Doireann Cott | Receptionist and Administrator |
| Mrs Sahrah Budhwani | Receptionist and Administrator |

Knightsbridge Doctors operate as a Partnership.

Address:

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Partners:

Dr Nicholas Goodwin Richardson Page

Dr Eoin James Waters

Practice Manager:

Mrs Claire Roche

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This Statement of Purpose reviewed: 30 November 2017

Review date: May 2018 or earlier if required

Reviewed by: Claire Roche Practice Manager

Version No: Version 2.

Note: Changes made to this Statement of Purpose must be notified to CQC via a

Outcome 15

Statutory Notification (SN12) and the new version of this document must accompany the SN12.